

Centra Ten Year Limited Warranty

Centra Cabinetry warrants to the original homeowner purchaser for as long as they own their home that the cabinetry we manufacture will be free from defects in material and workmanship under normal home use and service at the original site of installation for a period of ten years from the date of purchase. This warranty is only applicable to our products used in residential applications within the United States and the province of Ontario, Canada and is not transferable to subsequent owners or other locations. Cabinetry purchased for commercial applications shall have a one-year warranty. Cabinetry must be purchased through an authorized Dealership and properly installed. Should defects in material or workmanship exist, at our sole discretion and following thorough reviews and inspections of the product, we will either repair or replace the defective product. This warranty covers only parts and materials of the products supplied by us. Our liability shall not exceed the replacement cost of our product. Not covered under this warranty are the labor and other costs to remove and reinstall the cabinets, materials and related components. No warranty is included on Centra Cabinetry that is manufactured unfinished, either on the doors against warpage or the finish applied by others.

No warranty is included on wood edging used on countertop applications, wood tops with a sink or water source installed in the surface and appliance panels with a water/ice source or cutout. We will not warrant drying cracks or discoloration in wood or finish caused by excessive heat from sources such as around wood hoods, built-in ovens, commercial ranges and fireplace mantels, nor do we warrant finish failure resulting from excessive heat, smoke, grease and improper cleaning. No finish warranty is provided on wood knobs. Mechanical or electrical items, such as wood hood ventilator power units, carry the warranty as provided by the manufacturer, but not less than one year.

Limited Lifetime Warranty

The following items carry a Limited Lifetime Warranty:

1. **Dovetail Drawer Boxes** - Every drawer box is constructed with dovetailed 5/8" drawer sides and fronts/back with a fully captured drawer bottom.
2. **Drawer Slides** - Every drawer slide used in our cabinetry.
3. **Hinges** - Every hinge used in our cabinetry.

Centra Cabinetry will repair or replace at our option, at no charge to the consumer, any defective products as stated within the terms and conditions of this limited warranty. The replacement of defective cabinetry will be considered a priority. Slight fluctuations in color and grain are not considered defects by the cabinet-manufacturing industry.

Single raised panel doors less than 24" wide and 48" high are warrantied against warpage of no more than 1/8". Single flat panel doors and all Multi-panel doors less than 24" wide and 62-1/4" high are warrantied against warpage of no more than 1/4". This detail applies to all doors/drawer front styles, wainscot panels, and appliance panels.

This warranty does not cover damage caused by others or beyond the control of Centra Cabinetry, including, but not limited to, damage caused by alteration, mishandling, improper installation, improper storage, failure to provide reasonable and necessary maintenance, or by flood, fire, earthquake, tornado, or other acts of nature. This warranty

does not apply to the visible cracking around joint areas, particularly finish cracks related to solid color finishes. Large, solid wood embellishment items may exhibit cracks over time and are not covered under warranty. Variation in the wood grain or color, fading/mellowing and aging of wood products is not covered by warranty.

This limited warranty does not apply to products installed in vacation homes which do not maintain year round environmental controls or to products installed in areas with exposure to extreme humidity or extreme temperature fluctuations. In order to maintain warranty validation, Centra cabinetry is to be stored and installed in a self-contained environment with a constant humidity level of 38% to 48%. Authorized Dealers are responsible for servicing minor damage which may occur in shipment and final touch-up and adjustment of doors and drawers.

We reserve the right to change design specifications, materials, and price as conditions require and improvements are developed and have no obligation to incorporate such changes into products previously manufactured. Materials used in construction of some products, such as wood hoods, will vary as needed from order specifications to ensure products are built to the best standards possible using engineered material.

All express warranties and any implied warranty of merchantability or fitness for a particular purpose shall terminate upon the expiration of this 10-year limited warranty. Centra Cabinetry assumes no liability for incidental or consequential damages. Some states do not allow exclusions or limitations, so the above limitation or exclusion may not apply to you. The warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To make a claim under this Limited Warranty, the consumer purchaser must call or write the factory authorized dealer from whom the product was purchased; or call our Customer Service Department within 30 days after discovery of the defect. Centra Cabinetry will not pay for any expense incurred by the consumer in removing, transporting, or reinstalling the product. A dated sales receipt as proof of purchase is required to obtain benefits from this warranty.

The authorized Dealer will obtain the necessary information to complete a warranty request and forward the request in writing to Mouser Cabinetry. If difficulty exists in obtaining assistance, please write to and supply all necessary information to: Mouser Cabinetry, 2112 North Dixie Avenue, Elizabethtown, KY 42701. Phone: 1-800-345-7537.

This Warranty, and any legal claims or disputes relating thereto, shall be governed by and construed in accordance with the laws of the Commonwealth of Kentucky, without regard to or application of a jurisdiction's conflict of laws principles. Purchaser submits to the jurisdiction of state and federal courts of the Commonwealth of Kentucky for the resolution of any legal action arising out of this warranty.

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