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Mouser Limited Lifetime Warranty

Mouser Cabinetry warrants to the original homeowner purchaser for as long as they own their home that the cabinetry we manufacture will be free from defects in material and workmanship under normal home use and service at the original site of installation. This warranty is only applicable to our products used in residential applications within the United States and the province of Ontario, Canada and is not transferable to subsequent owners. Cabinetry must be purchased through a factory authorized Mouser Dealer and properly installed.

Should defects in material or workmanship exist, Mouser Cabinetry, at its sole discretion and following thorough reviews and inspections of the product, will either repair or replace the defective product. This warranty covers only parts and materials of the products supplied by Mouser Cabinetry. Our liability shall not exceed the replacement cost of our product. Not covered under this warranty are the labor and other costs to remove and reinstall the cabinets, materials and related components.

The Limited Lifetime Warranty does not apply to commercial applications. Cabinetry purchased for commercial applications have a one year limited warranty. Surface hardware (handles, knobs, and pulls) supplied by Mouser carry a one year limited warranty. Mechanical or electrical items, such as wood hood ventilator power units, carry the warranty as provided by the manufacturer, but not less than one year. Foil products will carry that manufacturer's warranty, currently a five year limited warranty. No warranty is included on Mouser cabinetry that is ordered and manufactured unfinished, wood edging used on countertop applications, wood tops with a sink or water source installed in the surface, appliance panels with a water/ice source cutout, routed finger pull areas or the pull area around waste basket pull-out doors. We will not warrant drying cracks in the wood caused by excessive heat from sources such as around wood hoods, built-in ovens, commercial ranges and fireplace mantels, nor do we warrant finish failure resulting from excessive heat, smoke, grease and improper cleaning. No finish warranty is provided on wood knobs or the touch surface area of doors and drawer fronts that are ordered with touch latches.

This warranty does not cover damage caused by others or beyond the control of Mouser Cabinetry, including but not limited to damage caused by misuse, abuse, accident, neglect, alteration, mishandling, improper installation, improper storage, failure to provide reasonable and necessary maintenance, or by flood, fire, earthquake, tornado, or other acts of nature. This warranty does not apply to products installed in vacation homes which do not maintain year-round environmental controls, or to products installed in areas with exposure to extreme humidity or extreme temperature fluctuations. In order to maintain warranty validation, Mouser cabinetry is to be stored and installed in a self-contained environment with a constant humidity level of 38% to 48%. This warranty does not apply to the mellowing and aging of wood products, variation in the wood grain or color, fading, or visible cracking around joint areas, particularly finish cracks related to solid color finishes. Large, solid wood embellishment items may exhibit cracks over time and are not covered under warranty.

Mouser Cabinetry reserves the right to alter design, specifications, and materials without obligation to make similar changes to products previously manufactured. The repair or replacement is contingent upon the current product offerings and construction within the Mouser Cabinetry product offerings and construction within the Mouser Cabinetry product line at the time of the warranty claim.

If components are replaced, Mouser Cabinetry cannot guarantee that the finish of these replacements will exactly match the finish and appearance of the original components. This is due to the changes that occur during the wood's natural aging process.

This is the exclusive warranty of Mouser Cabinetry and is expressly in lieu of all other warranties and conditions, expressed or implied, including any warranty of merchantability or fitness for a particular purpose. We do not authorize any other person or company to assume on our behalf, any other liability in connection with this warranty. This warranty gives you specific legal rights and you may have other rights, which vary from state to state or province to province.

To file a warranty claim request, the original purchaser is to contact the authorized Mouser Cabinetry Dealer where the product was purchased. A dated sales receipt as proof of purchase is required to obtain benefits from this warranty. The authorized Dealer will obtain the necessary information to complete a warranty request and forward the request in writing to Mouser Cabinetry. If difficulty exists in obtaining assistance, please write to and supply all necessary information to: Mouser Cabinetry, 2112 North Dixie Avenue, Elizabethtown, KY 42701. Phone: 1-800-345-7537.

This Warranty, and any legal claims or disputes relating thereto, shall be governed by and construed in accordance with the laws of the Commonwealth of Kentucky, without regard to or application of a jurisdiction's conflict of laws principles. Purchaser submits to the jurisdiction of state and federal courts of the Commonwealth of Kentucky for the resolution of any legal action arising out of this warranty.

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